



Press Release

For Immediate Release

Movers Specialty Service, Inc. 211 Commerce Drive, Montgomeryville, PA 18936
215.393.1900 | MSS1.COM

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Contact: Brian Jensen, 215.393.1900 ext. 3289
e-mail: brianj@mss1.com, fax: 215.352.1777

Movers Specialty Service, Inc. Unveils New Customer Portal System

Montgomeryville, Pennsylvania – June 1, 2010 - Movers Specialty Service, Inc. (MSS) recently launched a new customer portal as part of their endeavor to enhance the customer experience. Designed to fit the needs of all online users, the upgrade is a direct result of responses from client surveys.

Michael Mudditt, Vice President of Technical Services/CIO, stated, "I am very excited about this roll-out. The new customer portal is much more than just an order entry enhancement; it is a complete management site."

The new site offers a more convenient and efficient way to initiate, administer and track orders. Features include a user-customized dashboard, "keyword" quick-search of over 350 services, adjustable quotes to help users stay within designated cost caps, one-screen glance of comprehensive job details, and direct access to pertinent MSS/Industry documents. Customers can also utilize MSS Live Support which updates and records each conversation for a complete "life of the order" review.

Tim Hughes, President/CEO, said, "Since going live on May 17th, MSS has experienced a large increase in the number of online users and we have received positive customer feedback on the new portal. I am proud of our team for implementing and supporting the many great improvements our clients requested."

You can view more information regarding the new portal on the MSS website: www.mss1.com.

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About Movers Specialty Service, Inc.

Headquartered in Montgomeryville, PA, MSS provides expert custom crating and specialized handling services to the relocation industry, as well as the local fine arts and commercial crating markets.

In the national relocation market, MSS partners with moving companies and relocation management corporations in the safe handling of specialty household items by providing crating/uncrating, disconnect/reconnect, and disassembly/assembly services to corporate transferees.

MSS' Local Operations include the MSS Commercial Crating Division (industrial crating solutions to local manufacturers and distributors) and MSS Fine Arts Division (protecting fine art and antiques for museums, artists, private collectors, auction houses, and galleries).